

Strategic Planning & Corporate Services
Group
Digital Services Division



Department of
**Agriculture, Environment
and Rural Affairs**

An Roinn

**Talmhaíochta, Comhshaoil
agus Gnóthaí Tuaithe**

Department of

**Fairmin, Environment
an' Kintra Matthers**

www.daera-ni.gov.uk

Our reference: **DAERA/24-202**

[REDACTED]

[REDACTED]

Digital Governance, Assurance & Co-
Ordination
Clare House
303 Airport Road
Belfast
BT3 9ED

Tel: 0300 200 7850

Email: DigitalServicesAdmin@daera-ni.gov.uk

1st May 2024

Dear [REDACTED]

Freedom of Information Act 2000

With regard to your request for information received by the Department on **17 April 2024** which sought the following information:

I want to make a Freedom of Information request, could you please send me the following information with regards to the organisation's Mobile Phones contract.

You may have received the same request in the past and this information sent has now expired and I require an update as soon as possible for the following information:

If there is more than one provider, please split all the information including the annual average spend, number of connections, duration, contract dates and internal contact details.

1. Network Provider(s) - Please provide me with the network provider name e.g., EE, Telefonica, Vodafone, Three

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If you are deaf or have a hearing difficulty you can contact the Department via the Next Generation Text Relay Service by dialling 18001 + telephone number.



2. Annual Average Spend for each Network Provider - If this is a new contract, can you please provide the estimated annual spend.

3. Number of Connections- Number of connections for each network provider. **(Number of voices only devices, voice and data devices, data only devices)** please provide me with the breakdown and not the overall total.

4. Duration of the contract- please state if the contract also includes contract extensions for each provider.

5. Contract Start Date- please can you provide me with the start date of the signed agreement. Please do not provide me with the framework contract date I require the contract dates of the signed agreement. **(if there are multiple start dates, could you please provide me with the earliest date for each provider)**

6. Contract Expiry Date- please can you provide me with the expiry date of the signed agreement. Please do not provide me with the framework contract date. I require the contract dates of the signed agreement. If the contract is rolling, please state.

7. Contract Review Date- Please can you provide me with a date when the organisation plans to review this contract.

8. The person in the organisation responsible for this particular contract. Can you send me the full contact details Contact Name, Job Title, Contact Number and direct email address for each network provider? If full contact details cannot be provided, please send me their actual job title.

9.If the mobile phone contract is provided by a managed contract, please provide me with the actual name of the network provider along with the number of connections and the internal contact from within the organisation responsible for this contract.

Please can you provide me with the latest information- If the organisations are currently out to tender, please can you also state the approx. date of the award along with the information above.

Also, if the contract in the response has expired/rolling please can you provide me with further information if available of the organisation's plans going forward with regards to mobiles and the contract status?

If this contract was awarded within the past three months, can you please provide me with a shortlist of suppliers that bid on the contract?

I can advise that following a search of our records that the Department holds some of the information requested.

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In relation to Questions 1 and 3 to 9, we do not hold this information, this information may be held centrally by the Department of Finance, if you wish to forward your request to them via email at foi@finance-ni.gov.uk

In relation to Question 2 please find below the information held:

Provider	Annual Spend	Number of Devices	Average Connection Cost
EE	£11,178.67	73	£153.13
O2	£19,600.77	175	£112.00
Vodafone	£100,538.19	494	£203.52
Grand Total	£131,317.63	742	£176.98

If you require any clarification, believe that any part of your request has been overlooked, misunderstood or misinterpreted, please contact me in the first instance to see if it is a matter that can be resolved.

If you are unhappy with the manner in which your request for information has been handled or the decision to release/withhold information, you have the right to request a formal review by the Department.

If you wish to do so, please contact The Review Section either by e-mailing daera.informationmanager@daera-ni.gov.uk or by post at The Department of Agriculture, Environment and Rural Affairs, Data Protection & Information Management Branch, Floor 2, Jubilee House, 111 Ballykelly Road, Ballykelly, Limavady BT49 9HP, within two months from the date of this letter.

If after such an internal review you are still unhappy with the response, you have the right to appeal to the Information Commissioner at Wycliffe House, Water Lane, Wilmslow, CHESHIRE, SK9 5AF, who will undertake an independent review of the Department's decision.

Yours sincerely,

[Redacted signature block]

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