

Reference Number: DAERA/26-449
Request Details:
Odour Complaint (NWP, Glenside)

**Northern Ireland Environment Agency
Regulation and Enforcement Division**



Department of
**Agriculture, Environment
and Rural Affairs**

An Roinn

**Talmhaíochta, Comhshaoil
agus Gnóthaí Tuaithe**

Depairtment o'

**Fairmin, Environment
an' Kintra Matthers**

www.daera-ni.gov.uk

By email: [REDACTED]@yahoo.co.uk

NIEA Regulation Unit
17 Antrim Road
Lisburn
Tonagh
BT28 3AL

E-mail: daera.informationmanager@daera-ni.gov.uk

30 July 2026

Dear [REDACTED]

Environmental Information Regulation 2004

With regard to your request for information received by the Department on the 1st and 6th July which sought the following information:

Whether the source of the odour has been identified.
Any investigations or site inspections that have been carried out.
Whether enforcement action is being considered.
How many complaints have been received from the area.
Whether residents should continue reporting each occurrence.
I would appreciate an update on the current status of the investigation.

I would be grateful if you could provide:
The reference number for this case.
Confirmation that the complaints have been logged and investigated.
Details of any inspections or monitoring undertaken.
Whether the source of the odour has been identified.
Whether any enforcement action is being considered.

If you are deaf or have a hearing difficulty you can
contact the Department via the Next Generation Text
Relay Service by dialling 18001 + telephone number.

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I can advise that the Department has completed its search and can confirm that it holds the information you requested which is attached as Annex A.

If you require any clarification, believe that any part of your request has been overlooked, misunderstood or misinterpreted, please contact me in the first instance to see if it is a matter that can be resolved.

If you are unhappy with the manner in which your request for information has been handled or the decision to release/withhold information, you have the right to request a formal review by the Department. If you wish to do so, please contact The Review Section either by e-mailing daera.informationmanager@daera-ni.gov.uk or by post at The Department of Agriculture, Environment and Rural Affairs, Data Protection & Information Management Branch, Floor 2, Jubilee House, 111 Ballykelly Road, Ballykelly, Limavady BT49 9HP, within two months from the date of this letter.

If after such an internal review you are still unhappy with the response, you have the right to appeal to the Information Commissioner at Wycliffe House, Water Lane, Wilmslow, CHESHIRE SK9 5AF, who will undertake an independent review of the Department's decision.

Yours sincerely,

Waste Permitting Team

If you are deaf or have a hearing difficulty you can contact the Department via the Next Generation Text Relay Service by dialling 18001 + telephone number.

Annex A

Responses have been added in red text under each request for information below.

Whether the source of the odour has been identified.

The NIEA has conducted odour surveys in the area and inspections of the NWP, Glenside site in June 2026. NWP has been identified as the source of a compost type odour during these surveys.

Any investigations or site inspections that have been carried out.

The NIEA conducted recent odour surveys in the area on 2nd, 11th and 12th June 2026 and visited the site on the 12th and 17th June 2026.

Whether enforcement action is being considered.

The NIEA takes action deemed necessary in line with its enforcement policy.

How many complaints have been received from the area.

This year (2026) up to and including 1st July 2026 approximately 59 reports of odour have been received from the area in relation to NWP.

Whether residents should continue reporting each occurrence.

The public are encouraged to report relevant incidents to the Department; this provides the Department with an indication of a potential issue in communities derived from a regulated activity.

I would appreciate an update on the current status of the investigation.

The NIEA continue to engage with the operator and continue to monitor the matter closely.

I would be grateful if you could provide:

The reference number for this case.

The reference number for your EIR request can be found at the top of this letter.

Confirmation that the complaints have been logged and investigated.

Reports of odour received by the Department continue to be logged and action is taken deemed necessary in line with our enforcement policy. The Department continues to regulate the site in line with its authorisations and conduct odour monitoring in the area when required.

Details of any inspections or monitoring undertaken.

As above.

Whether the source of the odour has been identified.

As above.

Whether any enforcement action is being considered.

As above.