

Reference Number: DAERA/26-632
Request Details: Inquiry regarding NWP
odour affecting residents



Department of
**Agriculture, Environment
and Rural Affairs**

An Roinn

**Talmhaíochta, Comhshaoil
agus Gnóthaí Tuaithe**

Deparlment o'

**Fairmin, Environment
an' Kintra Matthers**

www.daera-ni.gov.uk

**Northern Ireland Environment Agency
Regulation and Enforcement Division**

[REDACTED] (Belfast Telegraph)

By email:

[REDACTED]

NIEA Regulation Unit
17 Antrim Road
Lisburn
Tonagh
BT28 3AL

Email: daera.informationmanager@daera-ni.gov.uk

16th September 2026

Dear [REDACTED]

Environmental Information Regulations 2004

With regard to your request for information received by the Department on 19 August 2026 which sought the following information:

Please see information request below in Appendix A.

I can advise that the Department has completed its search and can confirm that it holds some of the information you requested.

Some of the information sought is not held by the Department, thus Regulation 12(4)(a) is engaged.

If you require any clarification, believe that any part of your request has been overlooked, misunderstood or misinterpreted, please contact me in the first instance to see if it is a matter that can be resolved.

If you are deaf or have a hearing difficulty you can contact the Department via the Next Generation Text Relay Service by dialling 18001 + telephone number.

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If you are unhappy with the manner in which your request for information has been handled or the decision to release/withhold information, you have the right to request a formal review by the Department.

If you wish to do so, please contact The Review Section either by e-mailing daera.informationmanager@daera-ni.gov.uk or by post at The Department of Agriculture, Environment and Rural Affairs, Data Protection & Information Management Branch, Floor 2, Jubilee House, 111 Ballykelly Road, Ballykelly, Limavady BT49 9HP, within two months from the date of this letter.

If after such an internal review you are still unhappy with the response, you have the right to appeal to the Information Commissioner at Wycliffe House, Water Lane, Wilmslow, CHESHIRE, SK9 5AF, who will undertake an independent review of the Department's decision.

Yours sincerely,

Waste Permitting Team

Appendix A

I would be grateful if you could provide the following information:

1. How many odour complaints relating to the NWP Glenside site have been received by NIEA in 2024, 2025 and 2026 to date, broken down by year and, if possible, by month.

2024 – 116

2025 – 44

2026 – up to 18th August – 329

2. How many inspections of the site have been carried out by NIEA in each of those years in response to odour complaints.

The Department does not hold information on the number of site inspections undertaken specifically in response to reports of odour.

3. On how many occasions has NIEA identified NWP as the source of an odour complaint?

The Department can only identify NWP as the source of an odour where sufficient evidence exists to support that conclusion. Whilst the NWP Glenside compost facility produces odours they must be within the odour condition of the sites permit.

4. What enforcement or regulatory action has been taken against NWP since the Enforcement Notice issued on July 11, 2024?

On 14 October 2024, the Department issued a Warning Letter to NWP following confirmation that the operator had complied with all actions required under an Enforcement Notice. The letter formally concluded the enforcement case.

The Department marked the NWP Glenside Road facility non-compliant for odour on the 12th and 17th June 2026.

5. What were the specific issues that led to that Enforcement Notice?

The Enforcement Notice was issued following an investigation into pollution of a nearby waterway linked to the facility.

6. Has NIEA determined that NWP has complied with the requirements of the Enforcement Notice?

Yes.

7. What was the reason for the Warning Letter issued in October 2024, and has any further enforcement action been taken since then?

See answer 4 above.

8. Is NWP currently considered to be operating in compliance with its environmental permit?

As of the date of this request, the Department marked the NWP Glenside Road facility non-compliant for odour on the 12th and 17th June 2026.

9. Have there been any recent investigations into odour complaints from residents, and what were the findings?

The Department has carried out a number of odour assessments in the vicinity of the Glenside Road facility during June, July and August 2026, in response to reports of odour from local residents. Following site inspections of 12th and 17th June 2026, subsequent odour assessments have not identified a breach in the odour condition.

10. What measures has NIEA required NWP to implement to address odour emissions, and has NIEA assessed whether these measures have been effective?

The Department regulates the site in line with its authorisations and the Department's enforcement policy.