

	Person/Department	Email	Telephone
Emergency Water Pollution	NIEA -DAERA		0800 80 70 60 24 hour hotline
General water quality information requests	NIEA -DAERA	waterinfo@daera-ni.gov.uk	
Catchment Management Officer Upper Lough Erne, Lough Melvin and Arney, Lower Lough Erne, Derg and Mourne, Strule, Owenkillew, Faughan, Roe, Burn Dennet and Foyle	Mary Toland NIEA –DAERA	Mary.Toland@daera-ni.gov.uk	02892 633473
Catchment Management Officer Lower Bann, Moyola, Ballinderry, Braid and Maine, Six Mile Water, Lough Neagh	Mert Thompson NIEA -DAERA	Meredith.Thompson@daera-ni.gov.uk	02892 623048
Catchment Management Officer River Blackwater, Upper Bann, Lough Neagh	Wendy Craig NIEA -DAERA	Wendy.Craig@daera-ni.gov.uk	02892 623168
Catchment Management Officer Strangford, Quoile, South Down, Carlingford and Newry	Steven McDowell NIEA –DAERA	Steven.mcdowell@daera-ni.gov.uk	02892 623114
Catchment Management Officer Belfast Lough, Lagan	Charmaine Beer NIEA -DAERA	Charmaine.beer@daera-ni.gov.uk	0289 623229
Catchment Management Officer Larne Lough, Bush, Glens and Rathlin			
Natural heritage queries	NIEA – DAERA	nieainfo@doeni.gov.uk	0300 200 7856
Waste queries	NIEA – DAERA	NIEAwastecomplaint@doeni.gov.uk	028 9056 9758
Marine and Fisheries general queries	DAERA	marine.inforequests@daera-ni.gov.uk	028 9056 9262
Marine and Fisheries angling queries	DAERA	anglingcorrespondence@daera-ni.gov.uk	0300 200 7860
Agriculture and Environment Countryside Management advice for land owners.	DAERA		0300 200 7842

Forestry	DAERA Forestry Service	customer.forests@daera-ni.gov.uk	028 66 343165
Department of Infrastructure - Rivers Sea and river defences. Flood protection. Flood risk management. Drainage. Maintenance of designated watercourses. For works in or near a river.	Rivers Agency	rivers.registry@dardni.gov.uk	028 90 253355
Flooding emergencies			Flooding Incident Line 0300 2000 100
Loughs Agency Inland fisheries, recreation and tourism in Foyle and Carlingford areas	Loughs Agency	general@loughs-agency.org	Foyle Area: 028 7134 2100 Carlingford Area: 042 938 3888
Northern Ireland Water If you have a problem with burst watermains, blocked sewers or your drinking water	Northern Ireland Water	waterline@niwater.com	0345 744 0088
Planning issues	Local Council		
DAERA Brexit queries		DAERABrexitProgramme@daera-ni.gov.uk	

River Basin Management Plans and other information:
www.daera-ni.gov.uk/topics/water/river-basin-management

Web mapper which shows ecological status for water and reasons for classification:
<https://www.daera-ni.gov.uk/articles/delivery-and-public-participation>