

Our aim is to protect, conserve and promote the natural environment and built heritage for the benefit of present and future generations.

Northern Ireland Environment Agency
Water Management Unit
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NIEA & Water Pollution

Improving Water Quality



**HELP US TO
PROTECT
YOUR RIVER**

Report Water Pollution
In Confidence

24hr Hotline Number

0800 807060

NIEA & Water Pollution

The Regional Operations Team is responsible for responding to reported incidents of water pollution and taking appropriate enforcement action. Pollution prevention work is also undertaken to try to prevent pollution incidents from occurring.

Regional Operations Team

Pollution Response

If a pollution incident is reported or discovered during our work the Pollution Response team will carry out an investigation to identify the polluter, ensure appropriate clean up is undertaken and secure evidence for enforcement purposes.

Enforcement & Prosecution

In cases where the source of pollution can be traced, the Enforcement and Prosecution team decides on a suitable course of action to take. Enforcement may take the form of a warning letter, a notice or a recommendation for prosecution.

Pollution Prevention

The pollution prevention team carry out visits to premises to advise on pollution prevention measures to prevent pollution incidents from happening. They also have a role in educating the public and industry, offering advice on pollution prevention, and promoting good environmental practices.

How do I report pollution?

You can call the 0800 807060 hotline number to report water pollution incidents. All calls will be treated as confidential.

When reporting an incident please provide us with as much information as possible including:

- the exact location of the pollution incident
- the nature of the pollution
- your name & address (remains confidential)
- a contact telephone number

If you want to report a pollution incident that does not require immediate attention you can email us* —

Emergency-Pollution@doeni.gov.uk

* Please note this method of reporting is only checked during working hours